



# **BELIZE ELECTRICITY LIMITED**

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*December 30, 2019*

## **BEL Addresses Generation Issues on Caye Caulker**

Belize Electricity Limited (BEL) is working to resolve power supply issues in Caye Caulker following failure of one of the generation units that supply electricity to customers on the island.

Over the past five days, the Company has had to conduct load shedding during the evening peak hours to compensate for the loss in generation capacity. As a result, some customers on the island have been experiencing intermittent power outages when the demand for electricity is highest.

BEL teams are currently repairing a generating unit, which is projected for completion tonight. Thereafter, there will be no further need for load shedding, as the generating units will sufficiently supply power to the island during peak hours.

As a measure to mitigate the need for load shedding tonight, the Company is asking customers who have back-up generators to run their self-supply after 5:00 p.m. today.

BEL appeals to customers for their patience while our teams work diligently to complete repairs and restore stable power supply to the island.

Customers may also call 0-800-BEL-CARE or 0-800-235-2273 for questions or concerns, and Customer Care Representatives will be at the Caye Caulker Office on Tuesday, December 31 to address concerns.

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